

# Payment Options and Policy.

NTInet Support Tue, Jun 20, 2023 [Account & Billing Information](#) 0 14035

## Payment Options and Policy

### Billing Cycle

All Internet service invoices will be sent via email unless otherwise specified. Internet service invoices are sent out in advance on the 15th of each month. Payments are due on the 1st of each month. NTInet provides a 45-day grace period before services are deemed delinquent and automatically placed "On Hold" by our accounting system. In the event that a balance is unpaid for sixty (60) or more days the subscriber is subject to equipment collection. Once NTInet's equipment has been removed from Subscriber premises, there shall be a One Hundred (\$100.00) fee to reinstall equipment.

### Paying your Bill

NTInet Inc offers four(4) convenient ways to pay your bill. Review the options below to see what option best meets your needs.

### Online Payments

Conveniently pay you bill online using a credit or debit card. [Login Here](#)

### Automatic Bill Payment

Your payment is deducted electronically each month using your credit card or bank account. [Sign up online for automatic bill payment.](#)

### Pay by Phone

Use your credit card to pay your bill at your convenience via phone. Call 803-533-1660 Option #2. Please have your Account Name & Number and credit card ready.

### Pay by Mail

For prompt processing of your payment, mail it to the address as listed on your bill. Include either your current billing statement or include your account number on your check or money order. When paying by mail, we recommend that you use a check or money order, payable to NTInet Inc. For your security, please avoid sending cash through the mail.

**Mail to:** Accounts Payable

NTInet Inc

2033 St. Matthews Road

Orangeburg, SC 29115

**Putting Account on Hold**

If you need to put your account on hold for any length of time, you must contact the NTInet billing deptment in advance to make arrangements. If you fail to notify NTInet, your service will continue to be provided, and normal charges will apply. Failure to use services made available by NTInet does not constitute a valid account hold.

**Returned Checks**

All returned checks are subject to a \$25 returned check fee.

**Refunds**

NTInet does not refund pro-rated intra-period charges upon cancellation and does not provide any refund for pre-paid services purchased under this agreement. In the event of cancellation, all applicable services provided by NTInet will terminate on the effective cancellation date and NTInet shall have no further obligation to provide services of any kind after that date.

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